

# GOODWOOD

#### The Role

The **Plumbing Engineer** will be part of the Repairs & Maintenance (R&M) Department and report to the Deputy Repairs & Maintenance Manager.

#### About us

At Goodwood, we celebrate our 300 year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 12,000 acres of West Sussex countryside and our story both play significant roles in Goodwood's success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

## **Passionate People**

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood. We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the "world's leading luxury experience."

Our Values				
The Real Thing	Derring-Do	Obsession for Perfection	n Sheer Love of Life	
Always inspired by Goodwood's heritage	Daring to surprise and delight	Striving to do things <u>even</u> better	Sharing our infectious enthusiasm	

## Purpose of the role

Part of the Plumbing and Heating Team, responsible for carrying out all reactive plumbing repairs and maintenance to the Estate's built environment, refurbishment work and projects, as well as planned preventative maintenance, and maintaining the private water supply.

## Key responsibilities

- Develop and maintain positive working relationships with all customers.
- Carry out reactive plumbing maintenance against the department's Service Level Agreement, including participating in a call out rota for out of hours emergencies.
- Support the Deputy R&M Manager and Senior Plumbing & Heating Engineer in the management of the Estate's Private Water Supply, including repairing leaks and altering and extending plumbing infrastructure on domestic, commercial and industrial installations in accordance with WRAS.
- Carry out remedial works to water systems identified in the Company's legionella risk assessments.
- Ensure that all drainage pipe work and apparatus across the Estate is functioning efficiently.
- Carry out the installation, connection, removal and storage of water and waste pipe work to temporary structures in accordance with British Standard 8551:2011.

- Liaise closely and communicate thoroughly with the R&M administration team to keep them informed of job progress/completion to assist in departmental communication.
- Carry out any other duties as directed by the Deputy R&M Manager and Senior Plumbing & Heating Engineer.

## Qualities you will possess

- Passion for what you do
- Positive and friendly with a "can do attitude"
- Attention to detail
- Ability to prioritise and organise
- Proactive
- Take responsibility for yourself

- Confident to make decisions and to stand by them
- Good negotiation and influencing skills
- Excellent communicator
- A sense of fun!
- What do you need to be successful?
- Desirable is experience in potable water extraction, treatment, testing and storage; managing the control of legionella; commercial foul pumps and sewage treatment plants; maintenance, repair and installation of scale cold water, drainage, heating and hot water systems; servicing of commercial sized boilers; installation of temporary water supply and drainage pipework for temporary events; managing and reducing energy consumption of equipment.
- Installation & maintenance knowledge of heating systems desirable but not essential.
- Desirable is an NVQ level 3 in plumbing or equivalent.
- Availability to be on call as set out in contract conditions, for at least 26 weeks per year.
- Availability to attend site for at least half of all weekends and bank holidays as set out in contract conditions.
- Detailed understanding of the UK's legal framework in relation to repairs and maintenance of Mechanical infrastructure (including water hygiene Codes of Practice) along with thorough knowledge of Health and Safety in relation to R&M.

Each role is assigned a level against our expected behaviour. Your role levels are set out below.

BEHAVIOUR	LEVEL
Think Customer	2
Taking Personal Responsibility	2
Communication and Trust	2
Encouraging Excellence & Commercial Success	2
Working Together	2