



GOODWOOD

The Role

Motor Circuit Host will be part of the **Motor Circuit** team and report to the **Account Manager**.

About us

At Goodwood, we celebrate our 300 year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 12,000 acres of West Sussex countryside and our story both play significant roles in Goodwood's success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

Passionate People

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood. We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the **“world's leading luxury experience.”**

Our Values

The Real Thing

We employ meticulous attention to detail to create experiences, as they should be. We are honest and open.

Daring Do

We don't mind breaking the rules to create the best possible experiences. We will take tough decisions

Obsession for Perfection

It's a team thing – everybody mucks in to make things happen. We're madly passionate about what we do

Sheer Love of Life

We want to make everyone feel special by loving what we do.

Purpose of the role

Within this role you will be responsible for all front of house tasks on a Motor Circuit event. You will be the first point of contact for the customer upon arrival and ensure their day runs smoothly. An essential part of your role will be working with various members of the Motor Circuit team and assisting the Account Manager on the day.

Key responsibilities

- To promote the facilities of Goodwood in a professional manner and to act as an ambassador of the Estate by ensuring the efficient co-ordination of customer events.
- To ensure all guests are greeted and served promptly
- To be a point of contact for the guests throughout the experience
- Ensure that you have a good product knowledge on all retail experiences
- At the end of each shift, to ensure all back and front of house areas are clean and tidy
- Carry out any other reasonable requests made by the Account Executive and Manager
- To aid the Operational team on the day, to ensure the smooth running of the event

- Understanding of the importance of ensuring that hygiene, health & safety and Standard Operating Procedures (SOP's) are adhered to

Qualities you will possess

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| <ul style="list-style-type: none"> • Passion for what you do • Positive and friendly with a “can do attitude” • An eye for impeccable attention to detail • Ability to prioritise and organise • Proactive • Take responsibility for yourself | <ul style="list-style-type: none"> • Confident to make decisions and to stand by them • Excellent communicator • Punctual and reliable • A sense of fun! |
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What do you need to be successful?

- Relevant front of house experience in a similar establishment
- You need to be a people person who likes to work within a diverse team
- Enjoy working in a fast paced environment where routine is rare
- An interest in anything motorised is an advantage but not essential

Each role is assigned a level against our expected behaviour. Your role levels are set out below.

BEHAVIOUR	LEVEL
Think Customer	
Communication & Trust	
Taking Personal Responsibility	
Encouraging Excellence & Commercial Success	
Working Together	